

## ONLINE RETURNS



Thanks for shopping with Step Ahead Shoes. If you are not happy with your purchase, you are entitled to either a refund, replacement pair or store credit.

If exchanging or returning, please email us at [info@stepaheadshoes.com.au](mailto:info@stepaheadshoes.com.au)

**All shoes to be returned to: Step Ahead Shoes - 389 Glen Huntly Road Elsternwick, Melbourne, Victoria 3185.**

CUSTOMER NAME:

DATE OF PURCHASE:

EMAIL:

PHONE NUMBER:

SHIPPING ADDRESS:

### Details of Items being returned:

STYLE NAME:

COLOUR :

SIZE:

QUANTITY:

How would you like us to handle your return? Please tick chosen option:

EXCHANGE FOR:

STYLE NAME:

COLOUR :

SIZE:

QUANTITY:

REFUND:  CREDIT:

Please note there are no refunds on sale items. If you are unable to find a replacement pair, you will be entitled to a credit note valid for 12 months.